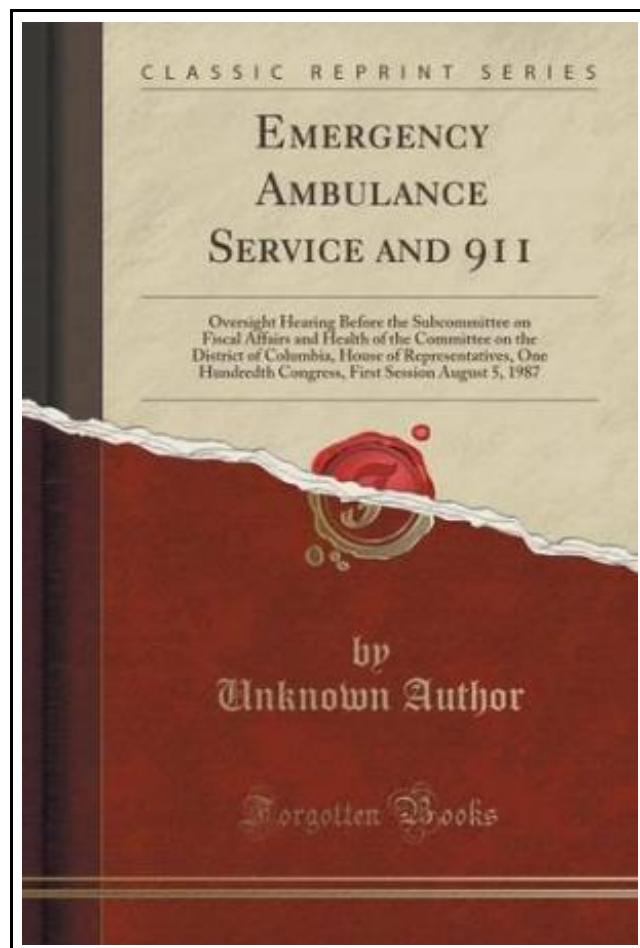


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Forgotten Books, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Excerpt from Emergency Ambulance Service and 911: Oversight Hearing Before the Subcommittee on Fiscal Affairs and Health of the Committee on the District of Columbia, House of Representatives, One Hundredth Congress, First Session August 5, 1987 Recent media accounts of the District of Columbia s emergency response system have given rise to many outside concerns. A good deal of media attention directed toward the District of Columbia s emergency response system has centered around the emergency ambulance service (911). On August 5, 1987, the Fiscal Affairs and Health Subcommittee held an oversight hearing on Emergency Ambulance Service and 911. Testimony was received from Members of the U.S. House of Representatives and city officials of the District of Columbia. In considering the question of the quality and the efficiency of the emergency response system in the District of Columbia, the subcommittee made every attempt to determine whether or not the District of Columbia s emergency system is different from or burdened by problems not found in other jurisdictions. The lead witness, Mr. Thomas M. Downs, then city administrator and deputy mayor for operations of the District of Columbia, testified that nearly half of the calls received on the District s 911 number were of a nonemergency nature, and that this situation existed before the implementation of the 8DC-HELP system. (The 8DC-HELP system is an alternative number for nonemergency service.) If the 911 system receives a call that does not require the immediate dispatch of a police, fire or ambulance vehicle, the 911 operator transfers the call to 8DC-HELP. Similarly, if 8DC-HELP receives a call that represents a true emergency, it will immediately transfer the call to 911. As...

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